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Question: 64

Which of the following statements is true about implementing an advanced directive?

- A. The directive is applicable to a client who can understand and make choices.
- B. The physician has evaluated the wishes as expressed in the document to determine what the client may want or not want.
- C. The relatives will be given the legal right to decide for the client's condition.
- D. Advance directives mean do not resuscitate orders (DNRs).

Answer: B

Advanced directives are legal documents that describe the wishes of a person regarding health care to be used when they can no longer make choices for themselves. Advanced directives are not similar to do not resuscitate (DNR) orders. As long as the client can understand and make choices, the advanced directive is not effective. In addition, an advanced directive becomes effective only after these three steps: 2.A physician determines the patient's diagnosis and prognosis. 3.A physician has evaluated the wishes as expressed in the document to determine what the client may want or not want.

Question: 65

Which statement about resident care conferences is correct?

- A. Family members are not allowed to attend.
- B. The resident is required to attend.
- C. Residents may refuse suggestions made by the health team.
- D. Residents attend only if invited by the doctor.

Answer: C

Clients have the right to take part in their care planning, and they may refuse suggestions made by the health team. The Omnibus Budget Reconciliation Act of 1987 (OBRA) requires two types of resident care conferences: §Problem-focused conferences are held when a specific problem affects a person's care. Only staff members directly involved in the problem attend. The client and family may be asked to attend.

Question: 66

Direct questions focus on specific pieces of information that the nurse assistant needs from the client. Which of the following is an example of a direct question?

- A. "What are your plans for home?"
- B. "What will you do when you get home?"
- C. "You said that you can't work."
- D. "Do you feel better now?"

Answer: D

"Do you feel better now?" is an example of a direct question. Direct questions have "yes" or "no" answers. Direct questions are especially appropriate if you need an immediate response or if the client has limited ways of communicating.

Question: 67

The nurse assistant needs to eliminate barriers that impede communication. Which of the following is an example of a communication barrier?

- A. Use of accepted medical abbreviations
- B. Cultural differences between clients and nursing staff
- C. Use of silence
- D. Having an interpreter speak in behalf of the client

Answer: B

Communication in the dealing with clients and members of the health care team is necessary to provide adequate and efficient care. Cultural differences between clients and nursing staff may be barriers to communication because clients may

attach different meanings to verbal and nonverbal communication. An interpreter can help the staff in dealing with this problem. Use of accepted medical abbreviations facilitates understanding. Silence is a therapeutic approach in communication. Just being with the client shows that you care.

Question: 68

Anita overheard a co-worker saying that the nurse assigned to their floor is having an illicit affair with a physician. Anita then informs the supervisor of this information. Which of the following statements best describe the situation?

- A. Anita is doing her part in protecting a co-worker from gossip.
- B. Anita is eavesdropping and wants to clarify the whole matter with the supervisor.
- C. Anita wants the supervisor to intervene in this scandalous situation to protect the reputation of the her employer.
- D. Anita is participating in a gossip and is acting unprofessionally.

Answer: D

To gossip means to spread rumors or talk about the private matters of others. It is unprofessional and hurtful. To avoid being a part of gossip: §Do not make or repeat any comment that can hurt a person, family member, co-worker, or your employer. §Do not make or repeat any comment that you do not know to be true. §Do not talk about patients, residents, visitors, families, co-workers, or your employer at home or in social settings.

Question: 69

If the agency wishes to do a background check on the newly hired nurse assistant, who is the correct authority to provide such information?

- A. Previous employer
- B. The Nursing Assistant Registry
- C. The Omnibus Budget Reconciliation Act of 1987
- D. The National Council for State Boards of Nursing

Answer: B

The Nursing Assistant Registry is the official record or listing of persons who have successfully completed a nursing assistant training and competency evaluation program (NATCEP). The registry has information about each nursing assistant, including: §Last known home address §Registration number and its expiration date. §Date of birth §Last known employer, date hired, and date employment ended §Date the competency evaluation was passed §Information about findings of abuse, neglect, or dishonest use of property. It includes the nature of the offense and supporting evidence. All information stays in the registry for at least 5 years.

Question: 70

Which of the following ways can a nursing assistant demonstrate empathy?

- A. Putting others ahead of self
- B. Sharing of emotions with residents
- C. Imagining self in the place of others
- D. Going the extra mile for someone

Answer: C

Empathy is putting oneself in the place of someone else to try to understand what he or she might be experiencing without pitying him or her. Putting others ahead of self demonstrates caring. Sharing of emotions with residents demonstrates sharing by friends and is not appropriate for a professional relationship. Going the extra mile for someone is an example of respect.



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