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Hospitality

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Certified Hospitality Housekeeping Executive



What are bathtubs most frequently made of?

- A ceramic tile
- B cast iron
- C granite
- D marble

QUESTION: 132

Which of the following is a disadvantage to modern acrylic tub liners?

- A They take longer to clean than enameled or cast iron constructions.
- B They are more sensitive to mold and mildew.
- C They are non-porous.
- D They do not have the same high quality appearance as tile.

QUESTION: 133

What type of toilet can save thousands of gallons of water per guestroom and effectively removes 350 grams of waste?

- A high-flush toilets
- B high-efficiency toilets
- C Dual-flush toilets
- D RFID toilets

QUESTION: 134

What must be present in a guestroom bathroom in order for it to qualify as a handicap accessible bathroom?

- A Dual-flush toilets
- B Grab bars for the toilets
- C Automatic sensor sinks
- D All of the above

QUESTION: 135

Which of the following is NOT a guestroom bath cleaning step?

- A Turn on the fan or open a window to provide ventilation while cleaning.
- B Remove towels and amenities from the tub area before cleaning.
- C Rinse out any drinking glasses in the sink and return them to the appropriate area.
- D Spray the shower curtain liner with a bleach disinfectant and wipe it down with a damp cloth.

QUESTION: 136

What type of cleaning equipment is lightweight, easy to use and can reduce time and energy spent maintaining the bathroom floor?

- A microfiber mop
- B string mop
- C wet vacuum
- D auto-scrubber

QUESTION: 137

Which of the following steps is NOT a way of protecting guests from being scalded by the water in bathrooms?

- A Set the guest-use water temperature no higher than 120 degrees Fahrenheit at the source and 110 degrees Fahrenheit at the tap.
- B Separate hotel water systems supplying commercial facilities, guestrooms, and locker rooms from those supplying kitchens and laundries.
- C Install valves that provide pressure and temperature compensation.
- D Install RFID technology to monitor the temperature of the water.



SAMPLE QUESTIONS

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