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Implementing Cisco Collaboration Applications (CLICA)



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Question: 163

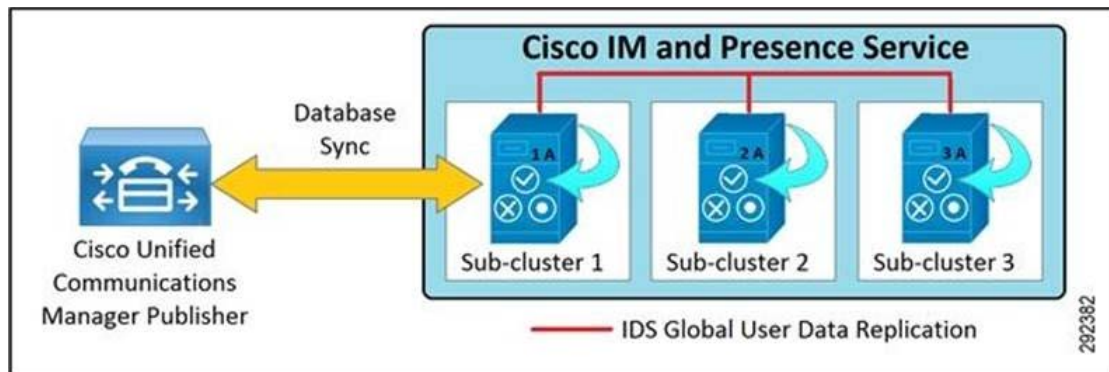
Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A . Cisco DHCP Monitor Service
- B . Cisco AXL Web Service
- C . Self-Provisioning IVR
- D . Cisco XCP Authentication Service

Answer: B

Question: 164

Refer to the exhibit.



Which statement is true?

- A . If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
- B . The administrator must add one node to each subcluster for high availability.
- C . IM&P nodes in each subcluster must be configured from the same OVA template.
- D . Each Cisco IM&P subcluster must have the same number of nodes.

Answer: B

Question: 165

SAML SSO is enabled in Cisco Unified Communications Manager.

What happens when a browser-based client attempts to access a protected resource on a service provider?

- A . The browser follows the redirect and issues an HTTPS GET request to the Id
- C . The IdP checks for a valid browser session.

- D . The service provider generates a SAML authentication request.
- E . The SAML request is maintained as a query parameter in the GET request.

Answer: C

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss-deployment-guide-12_5/cucm_b_saml-ss-deployment-guide-12_5_chapter_01.html

Question: 166

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json; charset=UTF-8
Connection: close
Content-Length: 176

{"error_description": "The refresh token provided is expired, revoked, malformed, or invalid.", "error": "invalid_request", "trackingID": "FOS_al2b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error “Push notification settings cannot be configured. 400 Bad Request.” in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit.

Which action solves this issue?

- A . Fix the network connectivity to Apple iCloud.
- B . Reboot the IM&P cluster.
- C . Change the HTTP proxy settings to remove errors in request syntax.
- D . Update Refresh Token Manually.

Answer: D

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_pushnotifications-deployment-guide.pdf

Question: 167

Refer to the exhibit.

Voice Mail Port Information


Voice Mail Pilot Number: 4000 (4000)

Calling Search Space: < None > (< None >)


Description: Default (Default)

☒ Make this the default Voice Mail Pilot for the system

Hunt Pilot Configuration

 Save

Status

 Status: Ready

Pattern Definition

Hunt Pilot*: 4000

Route Partition: INTERNAL_PT

Description: Hunt pilot for CUC

Call Forward and Call Pickup Settings

	Voice Mail	Destination	Calling Search Space
Calling Search Space Activation Policy			Use System Default
Forward All	<input checked="" type="checkbox"/> or	4000	< None >

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail.

Which is a cause of the issue?

- A . The call forward and call pickup settings do not have a CSS on Forward All.
- B . The Voice Mail Port partition on the CSS of the phone is missing.
- C . The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_P
- E . The CSS on the Voice Mail Pilot is missing partitions for user phones.

Answer: D

Question: 168

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

- A . 10 minutes
- B . 20 minutes
- C . 30 minutes
- D . 1 hour

Answer: C

Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communicationsmanager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

Question: 169

What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

- A . 50
- B . 25
- C . 200
- D . 10

Answer: B

Explanation:

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html

Question: 170

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A . restriction tables
- B . fraud tables
- C . transfer rules
- D . calling search spaces

Answer: A

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/security/guide/10xcucsecx/10xcucsec020.pdf

Question: 171

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A . Smart Card
- B . OAuth
- C . form-based
- D . Kerberos

Answer: B

Explanation:

Reference: <https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!ciscounified-communications-single-sign-on-tutorial/learning-more-about-sso>

Question: 172

Which function of the Cisco IM and Presence high availability solution is true?

- A . When the server has been restored to a normal state, user sessions remain on the backup server.
- B . When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C . When the server has been restored, the server automatically fails back.
- D . When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: D

Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communicationsmanager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

Question: 173

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

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- C . Self-Provisioning IVR
- D . Cisco XCP Authentication Service

Answer: A

Question: 174

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A . CISCO_UDS_DOMAIN
- B . TFTP_ADDRESS
- C . VOICEMAIL_SERVER_ADDRESS
- D . SERVICES_DOMAIN
- E . TFTP

Answer: DE

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00

Question: 175

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

- A . HTTP
- B . XMPP
- C . UDS
- D . LDAP
- E . SIP

Answer: CD

Explanation:

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html

Question: 176

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] – switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

Which end-user option can resolve this issue?

- A . Standard CTI Reception of SRTP Key Material
- B . Standard CTI Allow Calling Number Modification
- C . Standard CTI Allow Control of Phones Supporting Rollover Mode
- D . Standard CTI Allow Call Monitoring

Answer: A

Question: 177

Which description of an IdP server is true?

- A . authenticates user credentials
- B . provides user authorization
- C . is an authentication request that is generated by a Cisco Unified Communications application
- D . consists of pieces of security information that are transferred to the service provider for user authentication

Answer: D

Explanation:

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_12_5/features/guide/uccx_b_125features-guide/uccx_b_125features-guide_chapter_01.html

Question: 178

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module.

Which console command set reflects the correct configuration in this scenario?

A)

```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

B)

```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

C)

```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```

D)

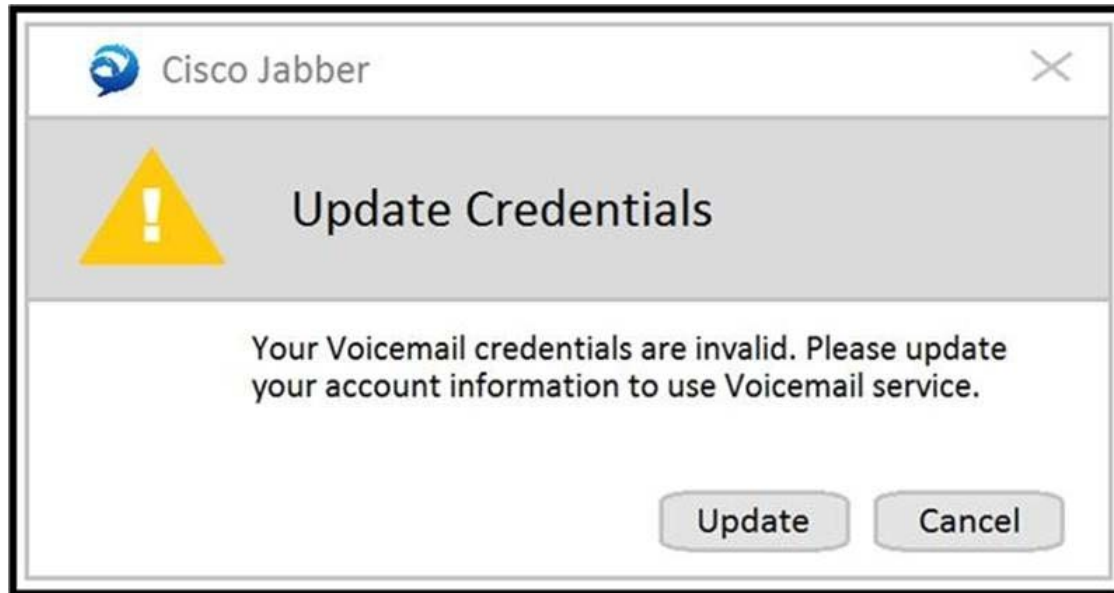
```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```

- A . Option A
- B . Option B
- C . Option C
- D . Option D

Answer: A

Question: 179

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A . Add CUCM under System Settings > Authz Servers in Cisco Expressway-
- C . Add CUCM under System Settings > Authz Servers in Cisco Expressway-
- E . Add CUCM under System Settings > Authz Servers in Cisco Unity.
- F . Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D

Explanation:

Reference: <https://community.cisco.com/t5/unified-communications/jabber-mra-unity-voice-mailintegration-issue/td-p/3195653>

Question: 180

Which entity is a standard component used for authentication by SAML 2.0?

- A . identity provider
- B . session broker
- C . Internet service provider
- D . client access server

Answer: A



SAMPLE QUESTIONS

*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

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